



QUESTIONS

A GUIDE ON WHOM TO CONTACT

COVID-19 | HEALTH QUESTIONS & TO REPORT HEALTH-RELATED ABSENCE
HEALTH@EBNOLA.COM

STUDENT QUESTIONS

Curriculum Discuss any questions with your *Teacher* first then *Academic Director*

Ann François ann.francois@ebnola.com Crèche - Grande

Benoît Forner benoit.forner@ebnola.com CP - 4ème (Modified Remote Learning)

Learning Resources, Modified Remote Learning or request for Student Support Department (SSD)

Contact *Teacher* and *Academic Director*

Login or Technical Issues (*Gmail, Google Classroom, VoiceThread, SeeSaw, etc.*) Sébastien Pastor

sebastien.pastor@ebnola.com

Updating Contact Information Sébastien Pastor sebastien.pastor@ebnola.com

Student Tardiness or Absence (*non health-related*) Email *Teacher* and *Building Admin Assistant*

Monica Garcia monica.garcia@ebnola.com: 735 building

Gavin Elliott gavin.elliott@ebnola.com: 812 building

Susan Laughlin susan.laughlin@ebnola.com: 821 building

Health-Related Absences health@ebnola.com

Adding or Changing People Allowed to Pick Up Your Child Email *Teacher* and *Gavin Elliott*

gavin.elliott@ebnola.com

ACCOUNT OR BILLING QUESTIONS

Tuition, Financial Aid, & Scholarships Christy Sevante christy.sevante@ebnola.com

Community Support Fund Mary Wallace Shaver mw.shaver@ebnola.com

Financial Questions (*account balance questions regarding Tuition, Lunch, or Other Accounts*) Meagan

Lanier meagan.lanier@ebnola.com

Credit Card Payments Gavin Elliott gavin.elliott@ebnola.com or Meagan Lanier

meagan.lanier@ebnola.com

Online Payments Meagan Lanier meagan.lanier@ebnola.com

OTHER QUESTIONS

Prospective Parents Courtney Kloor courtney.kloor@ebnola.com

Career Opportunities Mary Wallace Shaver mw.shaver@ebnola.com

Advancement & Fundraising Events Elizabeth Ogden elizabeth.ogden@ebnola.com

Communications (social, newsletters, journal), Marketing, and Programming Elizabeth Ogden

elizabeth.ogden@ebnola.com

La Boutique Elizabeth Ogden elizabeth.ogden@ebnola.com

Cantine/Hot Lunch Distribution, Menu, Nutrition Adrienne Flament adrienne.flament@ebnola.com

Buildings and Grounds Issues Alain Baudry alain.baudry@ebnola.com or Andrew Landry

andrew.landry@ebnola.com

Safety Issues Pierre-Loïc Denichou pld@ebnola.com

SHOULD YOU NEED FURTHER INFORMATION, PLEASE DO NOT HESITATE TO CONTACT PIERRE-LOÏC DENICHO