

### 2023-2024 PAYMENT GUIDE

### August 2023

#### **Table of Contents**

- 1. Tuition & Fees Payments
  - a. Veracross
- 2. Lunch, Extended Care & Other Payments
  - a. EZ School Apps at EB
  - b. Whitney Quickpay
  - c. Credit Card
  - d. Check
- 3. EB Camps and Ateliers Payments
  - e. Active Network
- 4. Additional transactions
  - f. Monetary Donations
  - g. Boutique Purchases
- 5. Lunch Pricing Structure
- 6. Extended Care Pricing Structure
- 7. Fall Camp Pricing Structure

Questions regarding charges, payments or the platforms, please contact Bookkeeper <u>Meagan Lanier</u>.



## **Veracross Student Information System**

For tuition and enrollment fees payments.

The Veracross Student Information System is being implemented for the 2023-2024 school year. Each family will receive a unique email with information regarding setting up their account in August 2023. Refer to your personalized enrollment email with the link to your contract and payment selections or email Bookkeeper Meagan Lanier with any questions.

#### **Veracross Processing Fees:**

- \$55 contract fee for 10 payment plans; \$20 contract fee for 2 payment plans; \$0 contract fee if pay in full by June 1, 2023
- 2.85% plus 30 cents per transaction credit card fee
- ACH payments are free
- \$35 late fee on any invoice and \$25 returned payment fee

#### No Cash Payments will be Accepted



## **EZ School Apps**

Used for student lunch and extended care transactions, as well as billing. EZ is the preferred payment method for lunches and extended care.

- Families are able to view their student accounts, transactions and payment history.
- This is also where you pay Extended Care registration fees.

#### To Get Started with EZ:

Link: https://www.ezschoolapps.com/ParentLogin.aspx

<u>Returning families:</u> your username is your email address you provided to the school and your password is the same as 2022-2023.

<u>New families</u>: You will receive a notification prior to the start of school once your child's account is set up. Once received, click "Forgot Password" to reset your password first. The email you provided to the school has been pre-registered on the system for you; or click "Sign Up" o Note: there is not a mobile app for this but it is mobile friendly

#### **Processing Fees:**

- o ACH 2.50% with a minimum fee of \$1.50
- o CC 3.75% with a minimum fee of \$2.50

#### Alternative Payment Methods for Extended Care and Lunch

We strongly encourage and appreciate your making payments directly in EZ School Apps and this will allow your account to be updated more quickly.

#### **Whitney Quickpay**

- Link: http://hwtreasury.billerig.com/ebpp/EcoleQP
- Select "Pay As Guest" and enter your first and last name as your "Family Code," or follow the prompts to set up an account that will allow you to better track your payments.
- Follow prompts to fill out account information and payment information.
  - Processing Fee: \$2.50 per transaction

#### **Credit Card**

- Call Alyssia Williams, General Administrative Assistant, or Meagan Lanier, Bookkeeper, between 8 a.m. and 4 p.m. to make a credit card payment over the phone.
- You may also email them: <u>alyssia.williams@ebnola.com</u> or <u>meagan.lanier@ebnola.com</u> and indicate you would like to make a payment and leave your best call back number and time and they will call you to process the payment. **Please do not place any personal banking information in your emails or voicemails.** Payments will not be processed unless you are currently on the phone with Alyssia or Meagan.
  - Processing Fee: 3% transaction fee

#### Check

 Make a check payable to Ecole Bilingue and drop it in the mail slot at 812 General Pershing Street or mail it to:

Ecole Bilingue Accounting 812 General Pershing Street, New Orleans, LA 70115

 Please indicate the reason for your payment and relevant invoice number in the subject line and ensure that your check includes your name, your child's name and your phone number.

#### No Cash Payments will be Accepted



## **ACTIVE Network**

Used for EB Camps and most ateliers; it is strongly recommended you create a free ACTIVE account before the atelier catalogue is released, ensuring a more efficient registration experience. Ateliers are filled on a first-come, first-serve basis.

#### To get started with ACTIVE Network

Link: https://www.active.com/

- Click "sign up" on the top right of the page and follow the instructions to create an account.
- Create an account under your name (adult).
- Select "Settings" and on the left menu, then select "My Family" and add student.
  (Note that this step continues down the screen after the gray "Interests" boxes).
  Repeat steps as necessary for each student.
- Families who already have an ACTIVE account (with EB or another organization) do not need to create a new ACTIVE account.
  - Pro tip: Unless camp or atelier registrations are live/open, nothing "EB" will populate on the ACTIVE network website in a search.

**Alert:** At check out, ACTIVE Network offers you to invest in a refund insurance policy they call "Active Refund." This is wholly offered by the platform and EB has no involvement with the policy, nor can EB assist you if you accidentally purchase it.

## **Additional Transactions:**

Monetary Donations may be made via any of the above methods or via check or credit card directly through our website: <a href="https://ebnola.net/support-us/">https://ebnola.net/support-us/</a>

La Boutique, EB's online esprit store - visit <a href="https://ecole-bilingue.square.site/">https://ecole-bilingue.square.site/</a>

# La Cantine | Lunch Pricing

# of Lunches	Crèche - Moyenne/PreK 4	Grande/K - CM2/5th	6ème/6th- 4ème/8th	
1	\$6.00	\$6.80	\$6.95	
10	\$60.00	\$68.00	\$69.50	
20	\$120.00	\$136.00	\$139.00	
50	\$300.00	\$330.00	\$337.50	
First Semester	\$456.00	\$530.40	\$542.10	
Second Semester	\$534.00	\$605.20	\$618.55	
Annual #	1nual # \$990.00		\$1,160.65	

- Credit for any unused lunches will remain on your student's account at the end of the year.
- Late fees will be assessed each month per child for any balances outstanding for more than one month. Fee is \$10 for balances of \$100 or more or \$5 if balance is less than \$100.



FAST TRACK - if you would like to sign up for a Semester or Annual Plan, please pay through Whitney Quickpay and we will handle ordering lunch for your child every day in EZ School Apps.

## **Extended Care**

Before your child(ren) can participate in extended care, you must complete the following task for each child:

☐ Pay the \$35 Extended Care Registration Fee on EZ Apps

Link: <a href="https://www.ezschoolapps.com/ParentLogin.aspx">https://www.ezschoolapps.com/ParentLogin.aspx</a>

- Select EZ School Payment
- Select "Extended Care Registration" on the left side menu to push it into the payment section.
- Continue to payment. Please pay using ACH.
- You do not need to register for extended care in advance other than paying the Registration Fee. Please do not pay for daily stays in advance of your stay.
   EZ will bill you automatically after each stay.

## Extended Care | Pricing

	Before Care All grades	<b>After Care</b> Crèche - Grande/K	<b>After Care*</b> CP/1st - 4ème/8th	
Daily Rate	\$12	\$16.50	\$20	
Monthly Package**	\$120	\$230	\$280	
First Semester Package**	\$470	\$870	\$1,080	
Second Semester Package**	\$560	\$980	\$1,190	
Annual Package**	\$1,030	\$1,850	\$2,270	

<sup>\*</sup>After care for CE2/3rd through 4ème/8th includes one hour of Etude each day other than Wednesdays.

**Did you know?** Etude is EB's study hall program, where students complete or work towards completing their homework. Etude is overseen by EB teachers.

<sup>\*</sup>After care for CP/1st and CE1/2nd includes one hour of *Etude* on Mondays, Tuesdays, and Thursdays.

\*\*Monthly, semester and annual packages represent 50% savings for before care and 30% savings for after care. That means that if you plan to use before care for 3 or more days or after care 4 or more days a week, you receive a better value if you buy the monthly package.

The monthly package cost varies by month:

	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
Before care	\$70	\$120	\$100	\$110	\$70	\$130	\$100	\$130	\$100	\$100
After care	\$120	\$230	\$180	\$220	\$120	\$240	\$140	\$240	\$180	\$180
After care with Etude (1st - 8th)	\$170	\$280	\$220	\$270	\$140	\$290	\$170	\$290	\$220	\$220

#### Important Extended Care Policies and Fine Print

- If you do not purchase a monthly or annual package, you will automatically be charged the daily rate. There is no need to "pre-pay" for stays.
- For the 2023-2024 school year, drop-ins are welcome. Any child who participates in extended care must first pay the \$35 registration fee, but there is no longer a need to register in advance for extended care.
- Monthly packages must be purchased in advance by the 25<sup>th</sup> of the previous month otherwise the daily rate will be charged.
- After care ends at 6 p.m. sharp. Parents will be billed at \$2 per minute per child after 6 p.m.
- Late fees will be assessed each month per child for any balances outstanding for more than one month. Fee is \$10 for balances of \$100 or more or \$5 if balance is less than \$100.



**FAST TRACK** - if you would like to sign up for a *Semester* or *Annual Plan* for extended care, please pay through <u>Whitney Quickpay</u> and remember to include the \$35 registration fee as well.

## Fall Camp | Pricing

EB Camps will offer Camp d'automne for the week of October 9-13, 2023. Camp is open to all New Orleans-area children in PS/Pre-K 3 through 4eme/8th. **Campers must be potty-trained.** 

	PS-4eme	Before care Entire Week	Before care Daily Rate	After care Entire Week	After care Daily Rate
Full Day	\$310	\$30	\$12	\$60	\$16.50
Half Day	\$245	\$30	\$12	NA	NA

# **Ateliers | Pricing**

The atelier pricing structure varies each semester in accordance with program facilitators and the quantity of sessions. Parents will receive a pricing structure for ateliers when the current atelier catalogue is released. For planning purposes, families can expect to pay roughly between \$150 and \$330 for a semester-long atelier program for an individual student.